**Examples of Academic Key Performance Indicators (KPIs):**

|  |  |
| --- | --- |
|  | **Source** |
| **Students achievement** |  |
| 3-Year enrollment by program | Ex. Dashboard  |
| 3-Year retention rates by program | Ex. Dashboard |
| 3-Year graduation rates by program | Ex. Dashboard |
| 3-Job placement rate by program | IR – GSS or department |
| Average time to degree | IR  |
|  |  |
| **Student learning outcomes** |  |
| Program level learning outcome review & update | Department (EMSI) |
| Curriculum revision & update | department |
| Course level learning outcome review & update | department |
| Top DFW increase courses | IR (or department) |
| Standard test (if applicable)  | department |
| License passing rate (if applicable) | department |
|  |  |
| **Students engagement & satisfaction** |  |
| Student admission criteria & process evaluation (optional) | department |
| Student satisfaction | NL\_SSI (or department) |
| Alumni Satisfaction | GSS (or department) |
| Students engagement | NSSE (dashboard under construction) |
|  |  |
|  |  |
| **Resources adequacy** |   |
| Classroom spaces | Department |
| Equipment | Department |
| Research space (lab) | Department |
| Educational technology equipment | Department |
| **Faculty** Student/faculty FTE ratio | HR |
| Faculty Full time/part time ratio | IR & Department |
| Faculty teaching quality (students course evaluation, peer evaluation) | IR & Department |
| Faculty research & publication & grant application | Department |
| Faculty services evaluation | Department |
| Faculty satisfaction | COACHE |
|  |  |
| **Overall Department (Program) & development** |  |
| Mission and Goal review & update | department |
| Program market demand and supply | EMSI |
| Program strategic planning (long term aspirational)  | Department |
| Departmental polices and procedure review | Department |
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