

NEW YORK INSTITUTE OF TECHNOLOGY

School of Management

Center for HR Studies: *Advancing HR*

Effective Communication Skills for HR and Managers in a Traditional and Remote Work Environment-June 3, 2021

(XHRC-303-W01)



The "new normal" for work post-COVID is likely to be a combination of virtual and in-person communications across many stakeholder groups including employees, employment applicants, professional networks, customers and others. The need for clear and effective messages and active listening continues to be critical for engagement, teamwork, and relationship management.

Learning outcomes:

In this highly interactive session, Professor Bienstock will present best practices for Human Resources professionals and managers to use when communicating in our newly redefined work environments and across stakeholder groups.

Presenter: Joshua Bienstock, JD, Assistant Professor, NYIT School of Management

Date/time: June 3, 2021 9:30am to 11:00am

Location: Zoom

Course: XHRC-303-W01

Fee: \$25 **Register online!** https://www.nyit.edu/professional_dev/courses



Pre-approved by SHRM for 1.5 PDCs. NYIT's Center for HR Studies is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP or SHRM-SCP.



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